

Policy

Multi-Agency Working

1 General Statement

- 1.1. Any work done by Sanctuary Trust Ltd with a Service User will be communicated to any other Stakeholder or Supporting Agency that has authority or responsibility for the Service User as required by the agency and permitted under our confidentiality policy.

2 Definitions

2.1. Stakeholders

- 2.1.1. Any company, charity, authority or other organisation or individual who is sharing in or contributing directly to the Service Users of Sanctuary Trust Ltd.

2.2. Supporting Agencies

- 2.2.1. Any company, charity, authority or other organisation or individual who is actively in agreement with the mission statement, aims and purposes of Sanctuary Trust Ltd.
- 2.3. Stakeholders, by the very nature of being so, are also supporting agencies. However, supporting agencies do not always work directly with service users but are actively supporting our charity and are therefore not stakeholders. For this reason all agencies will be referred to as Supporting Agencies.

3 Aims and Purpose

- 3.1. Our aim is to build and maintain relationships with Supporting Agencies for the benefit of the Service User.
- 3.2. Written protocols will be agreed with individual Supporting Agencies where appropriate for the protection of agencies, workers and Service Users.
- 3.3. Service Users will be proactive in multi-agency relationship building and maintenance as part of the requirements of the 'Resident's Council'.

4 Summary

- 4.1. Multi-agency working is an integral part of the work at Sanctuary Trust projects and will involve all staff, volunteers and Service Users alike.