

Our Impact in 2021/22

Mission Statement

The Sanctuary Trust is a practical expression of God's love

Aims and Purpose Statement

To help people to take their full place in society and live independently.

To give vulnerable people opportunity to improve the quality of life by providing a stable environment which enables them to take greater responsibility for their lives.

Vision Statement

The Sanctuary Trust will consistently achieve much more tomorrow than it did today for the benefit of staff, service users, stakeholders, the community and society.



Chief Executive's report

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I have had the honour of leading this organisation for decades both through growth and through leaner years. It's fair to say we are in a better position now than we have ever been.

Yet for every challenge the last 12 months have presented; I've had the privilege of seeing the incredible way in which this organisation and the people we work with have responded.

This year I've witnessed so many amazing examples of resourcefulness, resilience, dedication and strength from our staff and the people we support. And I've seen our amazing supporters and partners step up to do even more to help the people we serve and support.

I've noticed that at the heart of every one of these actions of support there has been a passionate desire and determination to find a way to create a space for people to reach their best potential. This desire to help bring the best solutions -this is what we here at Sanctuary Trust are about.

When Sheila Halsall first saw that light shining in the darkness over Ashfield, Freehold and other deprived areas in Rochdale, she envisaged a Sanctuary where everyone could receive the support they needed. I'm proud to say that that same spirit still drives us today – and is evident throughout this report.

I am particularly proud of our Pass It On Work this year where now 62% of the work force at Sanctuary Trust have lived experience, some have come through our services, and are employed to director level.

We currently run 20 services across Greater Manchester and North Wales that help thousands of people across these areas each year. As well as giving you an overview of our overall impact over the last 12 months, this report will provide a detailed insight into how some of those services work, the change they're bringing, and what we're learning as a result.

We are in the first stages of growth and have increased our capacity, especially in the area of administration to deal with this growth. We have strategic plans in place to continue to seek to offer our mission to any area. So we can bring this incredible life journey to anyone willing to participate in it.

David Lackner-Smith, Chief Executive

HEADLINE DATA

Of the 957 people we supported last year



100%

were homeless, socially excluded or in housing poverty at the start of engagement.

761
Were prevented from becoming homeless

430 homeless people were helped to access the right accommodation: ending homelessness In North Manchester

78% had substance misuse issues

71% had offending related behaviour

75% had mental health issues

We supported 73 people in education, training or meaningful activities

1088 Support sessions were held by our Rough Sleepers teams

Thank you to our supporters for their help enabling impact with people.

62% of our employees have lived experience of homelessness

Pass it on Scheme has helped 29 people with lived experience of homelessness into paid employment

We have helped to raise over £30k for Rochdale's real change initiative, thus ensuring people who are homeless have access to emergency funds

Conwy Food Bank gave out Parcels to 529 families with 1151 Children

901 single people and 152 couples

Food Parcels were given to
Colwyn Bay - 797
Llandudno - 343
Abergele - 55
Conwy - 55
Conwy - 50
Deganwy - 10
Llandudno Jnctn - 62
Holywell - 5

We have helped 7 students complete their social work placement, and conducted 5 talks on contemporary social work issues at Salford University

101 amazing regular givers donated close to £13k to support families at our food bank

374 donations were given by individuals and institutes excluding food bank donators, for The Sanctuary Trust in their community, raising over £69,000

Chairs Report

Welcome to The Sanctuary Trust AGM, another successful year of providing a practical expression of God's love through our Mission Statement of help, support and recovery for all.

Beginning with a special thank you to those that have now moved on after giving many years of service to the Trust and others that have moved into different roles. Thank you for all you have done and will continue to do.

The restructuring at leadership level continues, and recruitment of new Trustees remains vital to the health of the board.

To our valued Sanctuary Trust family, thank you doesn't seem enough, once again going above and beyond.

During 2021/22 you continued to manage the needs of everyone that came for help, and even some that didn't!

As the post Covid issues persisted, the fall out continued to be challenging. Our staff have represented The Sanctuary Trust at a high level during the year, whilst working alongside other organisations within the Rochdale, Oldham and North Wales areas.

To our new Sanctuary Trust family members, welcome, we hope you are enjoying your new roles within the Trust.

During the year there have been changes in the properties, and we look forward to 2022/23 and having Jannat House in our portfolio as our new 23 bed accommodations. The Reaching Out Centre continues to be a jewel in our crown providing great opportunities for teams in the office space, meeting rooms and Café for a holistic approach and a strategic vision of what can be achieved working together.

The Roc and Rolls Café where the staff and volunteers work with and alongside Angie Howarth, and the team from Angie's Angels, providing vital links to the whole community goes from strength to strength

Thanks also go to our many funders amongst them The Albert Gubay Foundation, Morrisons, Local Authorities, GMC, as they continue to provide financial and In-Kind support throughout the year.

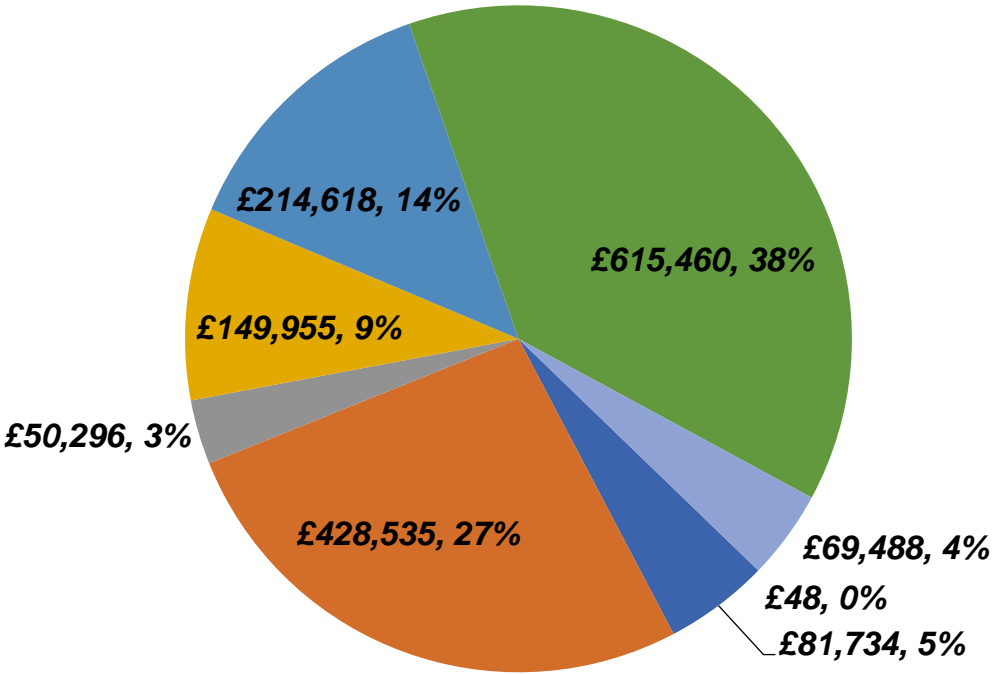
The Trustees aim continues to be reflecting the Love of God through faith in Jesus Christ, working out His values to help people take their place in society, living independently if they choose, or to provide stable environments supported by love.

Wales has seen changes and new developments in the last year. Ian McNeillie retired, and John Wigley moved into the area. The Steering Group has enlarged, and Callum has taken over Ian's responsibilities. The local vision has enlarged and people coming through the Pass-it-On process have been involved in several areas of the work. As more responsibilities and accountability is maintained the local autonomy has developed well, with staff and volunteers owning what God is doing here.

Every Blessing

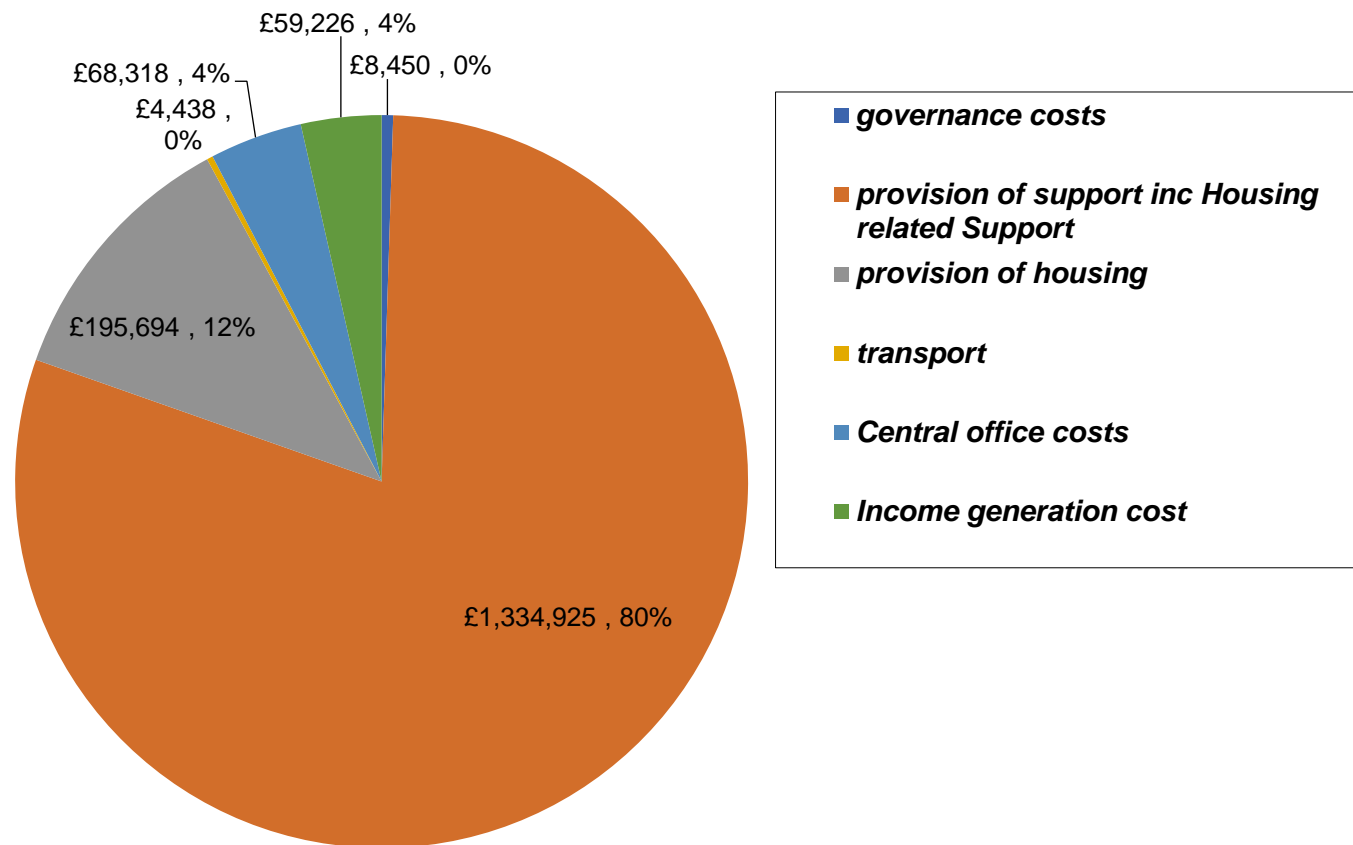
Linda Mills & John Edwards

INCOME £1,610,134



- Voluntary Income
- Housing benefits
- Rent Received
- Conwy CBC Supporting People
- Grants
- Service level agreements
- Income generation
- interest

COST OF CHARITABLE ACTIVITIES £1,662,601



Review of activities and achievements

The Trust charitable activities this year have been dominated by our response to the Covid 19 pandemic. There have been several periods where we have been short staffed at a time where the demand for our Services have increased. Despite these challenges, the Sanctuary Trust have continued to enhance its offer to people who are experiencing homelessness across Rochdale, Oldham, and County Conwy.

Across the areas of our work, we have provided 53 bed spaces, of which 19 were specifically for people abstaining from drugs/alcohol. We have also provided an additional 5 emergency beds free of charge for those rough sleepers in need of rapid relief of homelessness.

In Rochdale, we continued to receive ABEN funding for our complex need's emergency project at the STEP Project. Staffed around the clock, people accessing this service have benefitted from tenancy training, support planning and post service move on support. Halsall house, our 12 bedded abstinence project, has continued to see impressive results in supporting people overcome addictive behaviours and take full place in society free from substances. Ann-Marie and her team have worked hard to provide a therapeutic environment that promotes recovery. We continue the good work at Holland House, providing up to 22 rough sleepers with immediate access to accommodation. Led by Kelly, the team at Holland House have worked with affiliated services to ensure all people benefit from holistic support packages thus reducing the risk of a return to rough sleeping.

Over the border in County Conwy, Holborn House and Beit Tikva offer 12 bedspaces to those experiencing homelessness in the area. Sanctuary Cornerstone has an excellent reputation in the borough for supporting people reintegrate into society.

Our homeless prevention initiatives have extended somewhat over this period. In addition to the rough sleeper outreach work we deliver; we also won the commission to provide Navigator services in Oldham. We have worked with 25 people who were identified by the Council as the most likely to be at a disadvantage access services. Over in Rochdale, we won the Changing Future contract. As part of a team of local charities, we follow a Making Every Adult Matter approach to deliver services for people with long history of homelessness and addiction. Through the Navigator contract and the Changing Future contract, the Sanctuary Trust ensured fairer access to services by intensely working with this cohort, relieving homelessness and meeting needs.

We have launched a community café that looks at addressing food poverty in Rochdale and funded a hub in Oldham through our partners the Impact Community Church. We feel this work has acted as an early intervention, often prevent people from falling back into homelessness situations.

Sadly, we have now come to the end of a 3-year funding from the lottery for the Pass It On service. In total, we helped 29 people with lived experience of homelessness gain paid employment opportunities in the sector. Similarly, our 3-year funding from the Lloyds Foundation also ended this year. Through this project, we have supported over 1000 people in crisis thus reducing the risk of homelessness representation. Special thanks to Angie, Lee, Tony and all the Pass It On volunteers for your work on these projects.

The Sanctuary Trust has continued to provide social work placements for budding social work students from Salford university. This year we have had 7 social work students, all 7 passed their placements with us. In addition, we have delivered 4 lecturers for 1st year social work students, sessions on: Spirituality in Social work, third sector social work, homelessness in social work and conflict management. These sessions were well received by the students, we have been invited back next year to deliver session again.

The Trust has rapidly grown in size and impact over the last 5 years. In response, we have increased our administration team this year. We welcome Carole (Greater Manchester) and Callum (Conwy) to the Charity. We have no doubt that these excellent people will help us as we look to the future.

In summary, it has been another exciting year at the Sanctuary Trust! We feel very blessed to have such committed and talented staff. We feel we are in a great place to extend our impact and play our part in reducing homelessness across our areas of operation.

Plans for future periods

We are in the process of co-producing a fundraising strategy. This will help us achieve additional funding and grow our impact across UK. We continue to work towards becoming a registered provider of social housing in England and Wales

We would like to develop a Pass it on Cymru project to mirror all the great successes we achieved in Rochdale Oldham.

We are keen to co –produce new and exciting initiatives designed at relieving and preventing homelessness across the country.

Legal and administrative information

Status

The company is limited by guarantee and is governed by its memorandum and articles of association. The liability of the members as set out in the articles is limited to £1.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law and throughout this report the titles are interchangeable.

The trustees serving throughout the year were as follows:-

Trustees	L. Mills	J. Edwards	Registered office	Office 9
	C. McCann	A. Jackson		Champness Hall
	E. Boswell	S. Riding		Drake Street
				Rochdale
				OL16 1PB
Company Secretary	Kirsty O'Brien		Auditors	Wrigley Partington
				Sterling House
CEO	D. N. Lackner-Smith			501 Middleton Road
				Chadderton
				OL9 9LY
Finance Director	R. Shaw		Bankers	National Westminster Bank PLC
				Town Hall Square
Dir Operations & development	J Wigley			Rochdale
				OL16 1LL
Company number	2721623		Legal representatives	Peter Taylor
Charity number	1020295			AST Hampsons
				128 Yorkshire Street
				Rochdale OL16 1LA
			Employment Law Consultant	
			Work Nest	
			Woodhouse, Church Lane,	
			Aldford, Chester	
			CH3 6JD	

Story from Phil

I was very young when I started experimenting with drugs, this led to being in and out of prison because of offenses in trying to get access to more.

At 36, I got a long term prison sentence, and I lost contact with my family and basically had no one. I was released from prison in 2020 and went to an abstinence project with supported living.

It was there that I first heard about sanctuary trust and went to start trying to turn my life around. I volunteered for the storehouse project and the food network. This has been a big part of my recovery from addiction and because of this I could get back in contact with my family. I earned a level three counselling qualification from college and I have been hired to do the deliveries for the storehouse project since the start of 2021.

This year, I got a job as part of the sanctuary trust RSI outreach team. I am now helping people in Oldham who are in same situation as I was, and I love it.



Story from Steven

I started smoking cannabis at the age of 10 and crime became a daily thing, this resulted in me being in and out of prison most of my life. I progressed to harder drugs and became institutionalised towards the last few years of my addiction.

I was either on the streets, homeless or in prison and came to a point where I couldn't carry on doing what I was doing and decided I needed to try something different.

I went into a recovery house and some of the other lads were involved with sanctuary trust and thought I'd like to get involved.

I started to volunteer in the café, as I'd learnt to cook in prison which I really enjoyed and gave me something to get up for. I then got offered my first ever bit of paid work as part of the AGCF food network. This has helped massively in my recovery and gave me hope for the future.



Story from Alan

My name is Allan and this is my story. I grew up in Chadderton, Manchester. I had a good upbringing my parents did everything they could to provide the best for us. Before addiction I was into sports, swimming, golf, pool, and football. I often think if I could of have a career in sports. My family unit was very tight, I was especially close to my grandma and Auntie. I lost my grandma and Auntie to cancer, and I struggled to process the thought of never seeing or speaking to them again. My whole life fell apart and I didn't know how to deal with my grief. Just a few months later my addiction spiralled out of control, and I was taking everything I could get my hands on to block out my emotions.

My family were ashamed of me and my addiction, my relationships with my family members were ruined due to my substance misuse. My sister called me a sheep for following in the footsteps of people using substances. The group of friends I was spending my time with all gave up using the substances, but I was too deep into addiction, and I couldn't see a way out. I said my goodbyes to my family as the trouble I was in was forcing me to leave.

I moved to Wales and spent some time on the streets due to not receiving help as I had no local connections. I eventually moved into a flat in Pensarn. Looking back, I was at an all-time low here and my addiction had totally taken a grip of my life, but my truest darkest days were yet to come. My Dad died and yet again I was hit with grief I didn't know how to deal with as I had lost such an important person in my life. My heart breaks to speak about it but I couldn't attend my dad's funeral due to my family being ashamed of me and by this time I knew I'd be disowned by my loved ones. I still struggle every year with my dad's birthday and the anniversary of his death and funeral but what gets me through each day is knowing how proud of me he would be for battling this addiction and coming through the other side. I was attacked in my flat in Pensarn, it was so severe that I was at deaths





door, literally only minutes from death. After this trauma I knew I had to turn my life around and become the true Allan again before addiction got hold of me.

I had an interview for Cornerstone in Llandudno Junction, and I knew I had to make this work as reality hit, this really was my last chance to turn my life around and make myself, my mum and my family proud. I have been living in Cornerstone for 3 and a half years and my life has completely changed for the better. I have reconnected with my family which I will be forever grateful to them for giving me another chance to prove myself to them. I've purchased my provisional driving licence and started my driving lessons, I purchased a passport, I attend the gym and I am now practicing for my theory test. I am struggling to pass this at the moment but if my life has taught me anything it's that I won't ever give up.

My benefits are all in place and I'm proud of myself that when I get paid the thought is never there to go and buy substances. I have too much to lose and I have worked far too hard to let this all go. Lately I have been busy buying items ready for my move on as I'm on the housing list and hopefully I will be allocated my own property soon.

Since living at Cornerstone, I have learnt key independent living skills such as shopping for essentials, budgeting, cooking, paying bills on time and everything I will need for independent living, which I am now looking forward to, as in the past I would never give these things a second thought or do any of them, because all thought about in the past was where is my next drug(s) and drink coming from, these now don't even cross my mind.

I have gained control of my health thanks to the support and guidance of the staff at Cornerstone. I have just recently had a hernia removal operation which has also made me feel better mentally and I finally feel my health is on the up.

I am very grateful to Shirley, Matt and all the staff at Cornerstones which have given me a new lease of life. I have been shown through my time here that there is more to life than addiction. I have made lifelong friends here who I want to keep in contact with when I move onto my next chapter.

A new project called pass it on, will be starting soon and I have been asked to be an advocate for Holborn house, with this project I will have the opportunity to help others that are either in addiction or homelessness and be trained as a peer mentor, also in the future I may be employed through Sanctuary trust doing just that. It is my goal now to help as many people as I can, just as many people helped me in my darkest times of my life.

Story from Tony



Philip was a resident at step last year in March 2020 we moved him to a flat on his own just as the pandemic was starting. At first things seemed to be going good for him and seemed to be managing quite well, but then Phil became ill with angina and other health issues, and in the few times I had seen him I noticed he was not managing so well. I went to look at his flat which was a private let and could see that he really was not coping at all. Even though with the best intentions we do not always get things right the first time. Due to His age, we thought it best for him to be out of the hostel situation during the covid crisis.

So, it was decided to move him back to the step project in February 21 with the help of Oak properties the homeless sector and Bond board this was a joint decision, and everyone worked together to make this as easy as possible for Phil.

While at step he told me that he struggled to stay there because he had angina and did not want to be found dead alone or not found at all. His health soon improved, and he gained confidence back. I contacted Diane who we work with from adult care and a care act assessment was done and was made care act eligible all the while behind the scenes we were

working with RBH to get the right place for Phil's needs.

Today 21/06/2021 Phil has moved into a warden controlled flat in the area he has all the help he needs. The store house and Angie's Angels have helped him with furniture and soft furnishings. Crisis team assisted in the sign up for the tenancy and completed a DCF for white goods and the Pass it on guys have helped move everything and moved him in to his new home with as little stress as possible.

Crisis teams and RSI will be keeping a eye on things until floating support can be put in place for Phil so he does not feel so alone this time around.

We may not get everything right the first time but if we feel more help is needed the sanctuary trust teams will do their best to rectify it.

And we all hope Phil enjoys his new home and hopefully we have got it right this time.

Story from Lee

Lee Marsland, Our Oldham Pass it on Team Leader, shares his favourite story so far this year...

There was one story in particular I wanted to share about one of our volunteers SK, SK has recently been released from Prison and in Prison SK started to personally reflect on his own life and all the times he would struggle to escape the cycle of drugs, Crime & Prison and it just got so difficult to change his mindset, that he was almost ready to throw the towel in until his sister mentioned about me and the work we do in the community, so SK Contacted as a last chance saloon and I must say what a decision that was.

Shortly after joining the Pass It On team SK settled in fairly quickly and has embraced his role, he's gone from one day a week to 5 days a week and quite often works on his own initiative, SK





absolutely loves his Job and has not used since joining us in November 2020.

And so far, has sign posted several service users to the Pass It On team to receive support. I received a text from SK last week to say how much he has appreciated all we have done and that he would love to one day be paid to make a difference with Sanctuary Trust. It's been so humbling to witness SK's journey he is making all the right & positive steps.

There are many other stories like SK's but this stands out because he really wants to change his life around and the Pass It On model will help him do just that.

It's been so encouraging working With the RSI team and being able to support them with food & furniture for service users and being a helpful extension to what that are trying to achieve especially Sarah & Maxine who always go above & beyond to help rough sleepers get off the streets and the correct support.